

## Privacy Notice & Customer Data Security

We are committed to protecting your personal information and your right to privacy. If you have any questions or concerns about our policy, or our practices with regards to your personal information, please contact us at [info@vibrationtherapeutic.com](mailto:info@vibrationtherapeutic.com).

When you visit our website and purchase products from us, you trust us with your personal information. We take your privacy very seriously. In this privacy notice, we describe our privacy policy. We seek to explain to you in the clearest way possible what information we collect, how we use it and what rights you have in relation to it. We hope you take some time to read through it carefully, as it is important. If there are any terms in this privacy policy that you do not agree with, please discontinue use of our site and our services.

This privacy policy applies to all information collected through our websites and/or any related services, sales, marketing, or events.

### **WHAT INFORMATION DO WE COLLECT?**

We collect personal information that you provide to us such as name, address, contact information, passwords and security data, payment information, and social media login data.

We collect personal information that you voluntarily provide to us when making purchase on our ecommerce website, registering user account or newsletter, participating our marketing activities or otherwise contacting us.

### **IS YOUR CREDIT CARD INFORMATION SECURE?**

For the online credit card payment processed on our e-commerce website [shop.vibrationtherapeutic.com](http://shop.vibrationtherapeutic.com), we do not have the access to your credit card number and security code.

The online payments are processed by the e-commerce platform service Shopify which we subscribe and host our e-commerce website. Shopify Payments is PCI compliant. Your payment data are encrypted and transferred from your browser to Shopify payment processor.

For telephone order with your credit card, we discard the card information as soon as the payment is completed.

## **HOW DO WE USE YOUR INFORMATION?**

We process your information for the purposes based on legitimate business interests, the fulfillment of your order, the compliance with our legal obligations, and/or your consent.

We may use your personal information:

- To fulfill and manage your orders, payments, returns, and replacement.
- To send you marketing and promotional information, if this is in accordance with your interests. You can opt-out of our marketing emails at any time.
- To perform after-sale-services, and to send you information about changes to our terms, conditions, and policies.
- To post testimonials, if we obtain your written consent. If you wish to update, or delete your testimonial, please contact us.
- To respond to legal requests. If we receive a subpoena or other legal request, we may need to inspect the data we hold to determine how to respond.

## **WILL YOUR INFORMATION BE SHARED WITH ANYONE?**

We only share information with your consent, to comply with laws, to protect your rights, or to fulfill business obligations.

We only share and disclose your information in the following situations:

- Compliance with Laws. We may disclose your information where we are legally required to do so in order to comply with applicable law, governmental requests, a judicial proceeding,

court order, or legal process, such as in response to a court order or a subpoena (including in response to public authorities to meet national security or law enforcement requirements).

- **Vital Interests and Legal Rights.** We may disclose your information where we believe it is necessary to investigate, prevent, or take action regarding potential violations of our policies, suspected fraud, situations involving potential threats to the safety of any person and illegal activities, or as evidence in litigation in which we are involved.
- **Business Transfers.** We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.

## **HOW DO WE KEEP YOUR INFORMATION SAFE?**

We aim to protect your personal information through a system of organizational and technical security measures.

We have implemented appropriate technical and organizational security measures designed to protect the security of any personal information we process.

Our websites are https certified, It means all communications between your browser and the website are encrypted to increase security of data transfer. However, you should also ensure the security of the internet access at your side.

## **HOW CAN YOU CONTACT US ABOUT THIS POLICY?**

If you have questions or comments about this policy, please contact us

Yujie Jay Tang / SpecsPro LLC

[jay@vibrationtherapeutic.com](mailto:jay@vibrationtherapeutic.com)